

Cruise ships during SAIL Amsterdam 2010

To whom it may concern.

Every five years Amsterdam hosts Sail Amsterdam, the worlds largest nautical event. For five days long, the Amsterdam IJ harbour will serve as the backdrop for a festive programme full of music, culture and nautical riches. This means that the berth at PTA is not available between August 15th and 24th.

We have offered cruise lines that booked during this period an alternative berth, namely the Amsterdam Container Terminal.

- At ACT we will set up two large tents, one for baggage and one for check-in and waiting area. The check-in area will be equipped with electricity (220V), check-in desks (15 desks with space for 30 check-in agents), 300 seats and catering facilities. Toilets will be available.
- Coaches and taxis can drive all the way up to the tents, so passengers will be very close to their transportation.
- The operations will take very close to the ship to make the process fast and easy.

The duty managers of PTA work very closely with agent, groundhandler and security, to ensure a quick and safe operation of your call. For each call a separate meeting will be held, where the operation will be discussed and a flow chart will be made.

When all the plans are final, we will supply cruise lines with detailed maps and a flowchart of the operation.

The following information is of vital importance to your call, please read it carefully.

- **All luggage needs to be put out in the designated luggage area, before your passengers can start collecting their luggage.**
- There is no public transportation at ACT, so people have to leave (and arrive) with a transfer or by taxi. There will be plenty of taxis available.
- There is no parking option at ACT (see also boxed text).
- There are no data connections in our desks, so please be prepared to set up your own network connection and antennas. Electricity (220 V) is available.
- There is no gangway at this location, so please use your own.
- Because of the offered catering, we can not allow the ship to set up a food and drink station inside the waiting area.

Please be sure we will do everything to make your call at ACT a successful one!

If you have any questions, please feel free to contact us at: sail2010@ptamsterdam.com

Useful links:

www.sail2010.com information about Sail

www.bereikbaaramsterdam.nl/live/main.asp?name=pagina¶meter=true&item_id=1056 information about parking

www.ptamsterdam.com information about Passenger Terminal Amsterdam

It is crucial for your independent guests that they are well informed where they will embark and disembark, as these are two different locations:

- 1. Passenger Terminal Amsterdam (PTA) Piet Heinkade 27, Amsterdam**
- 2. Amsterdam Container Terminal (ACT) Ruigoordweg 100, Amsterdam**

A. Guests prior to August 15th will embark at PTA and will disembark at ACT

B. Guests embarking between August 15th and August 24th will embark at ACT and will disembark at PTA

In situation A we strongly discourage to park at PTA, as upon their return they will only be able to pick up their car between midnight and 08.00 a.m. We advise these guests to park at P+R Sloterdijk, from where they can take a taxi to PTA. When they return at ACT it is only a short taxiride to their car.

In situation B we advise these guests to park at P+R Sloterdijk from where they will have to take a taxi to ACT (walking is not an option!), when they disembark at PTA, they can take a taxi to pick up their car.

P+R is by far way the cheapest option to park in Amsterdam.

Also note that there is no parking option directly at ACT!